

Patient Bill of Rights

All patients have rights, including those patients living with HIV. Here is the **HIV Patient Bill of Rights**. Know your rights and you will be better prepared to protect yourself.

- The person with HIV has the right to considerate and respectful care regardless of race, ethnicity, national origin, religion, age, sexual orientation, and gender or payment source.
- The person with HIV has the right to, and is encouraged to; obtain current and understandable information concerning diagnosis, treatment and prognosis.
- The person with HIV has the right to know the identity of the physician, nurses and others involved in his/her care, including those who are students, residents or other trainees.
- The person with HIV has the right to work with the physician or nurse in establishing their plan of care, including the refusal of a recommended treatment, without the fear of reprisal or discrimination.
- The person living with HIV has the right to privacy.
- The person living with HIV has the right to expect that all records and communication are treated as confidential except in the case of abuse.
- The person living with HIV has the right to review his/her own medical records and request copies of them.
- The person living with HIV has the right to expect that an advance directive (such as a living will, health care power of attorney) will be honored by the medical staff.
- The person living with HIV has the right to receive timely notice and explanation of changes in fees or billing practices.
- The person living with HIV has the right to expect an appropriate amount of time during their medical visit to discuss their concerns and questions.
- The person living with HIV has the right to expect that his/her medical caregivers will follow universal precautions.
- The person living with HIV has the right to voice his/her concerns, complaints and questions about care and expect a timely response.
- The person living with HIV has the right to expect that the medical caregivers will give the necessary health services to the best of their ability.
- The person living with HIV has the right to know the relationships his/her medical caregivers have with outside parties (such as health care providers or insurers) that may influence treatment and care.
- The person living with HIV has the right to be told of realistic care alternatives when the current treatment is no longer working.
- The person living with HIV has the right to expect reasonable assistance to overcome language, cultural, physical or communication barriers.
- The person living with HIV has the right to avoid lengthy delays in seeing medical providers; when delays occur, he/she should expect an explanation of why they occurred and, if appropriate, an apology.

PNAC Resource Centre

Noman Farooq

Senior program Associate

PAKISTAN NATIONAL AIDS CONSORTIUM

House No 441, Street 57, Sector I 8/3 Islamabad

Email: noman@pnac.net.pk

www.pnac.net.pk

www.aidspnac.org